



brsk Limited
Company Number: 12792126

85 Great Portland Street
First Floor
London
W1W 7LT

Brsk Price Book

At Brsk we like to remove the complexity in the services we offer. We also like to ensure that its clear, and you know what you are paying for - no hidden fees or charges. Our price book document includes the costs you can expect to pay for our broadband services, and any additional once off fees and charges that may apply from time to time. We will update our price book as we introduce and offer new services.

We've setup our products to be simple and transparent. We offer residential broadband services on a rolling monthly term.

The fees and charges you pay may be subject to the specific prices of a special promotion that was included at the time that you placed your order. All prices listed below are our normal prices and include UK standard VAT charges, unless stated otherwise.

Home Broadband Service Fees

Package	Price	Average Download Speed	Average Upload Speed	Data usage	Term
BetterNet 100	£33	100 Mbps	100 Mbps	Unlimited	Monthly
BetterNet 500	£39	500 Mbps	500 Mbps	Unlimited	Monthly
BetterNet 1000	£49	900 Mbps	900 Mbps	Unlimited	Monthly

*Average speeds stated are those achieved by at least 50% of users.

*The full speed on our higher products may not be achievable by a single device over wireless connections (WiFi) within the premises; to achieve these speeds a wired connection is required.



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Installation & Activation Fees

Item	Price	Description
Installation fee	£150	The once off charge for a new installation outside of promotion.
Re-installation fee	£150	The once off charge for a technician to visit your home in order to re-wire and move the equipment (at your request) to a different location inside your home.
Non-standard installation fee	POA	The once off charge for a new installation where the route to install into your home is more than the standard installation type. We will inform you before work is started and it will be subject to your approval.
Missed appointment fee	£80	If we arrive for an appointment that has been booked and confirmed with you, and you do not attend.
Re-activation admin fee	£50	To reactivate your service after it has been suspended or terminated due to non-payment.

Maintenance Fees

Item	Price	Description
Call out fee	£110	The once off charge for a technician to visit your home in order to fix or perform maintenance on the fibre line inside your property due to negligence by you.
Replacement Router fee	£75	The charge for a new Brsk router replaced in the event that it is damaged through negligence by you or replaced outside of warranty.
Replacement ONT fee	£75	The charge for a new Brsk ONT replaced in the event that it is damaged through negligence by you or replaced outside of warranty.