

★ Trustpilot



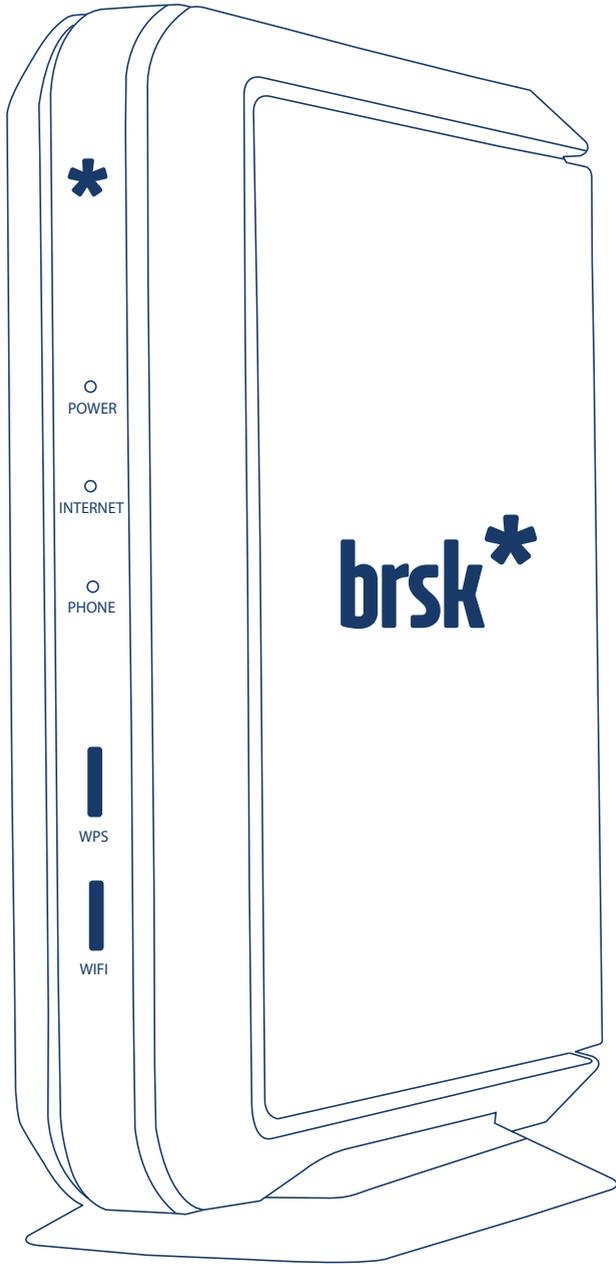
Rated Excellent



YOUR GUIDE TO THE BRSK HUB

brsk.co.uk
0330 088 0564

brsk *
**full fast fibre*



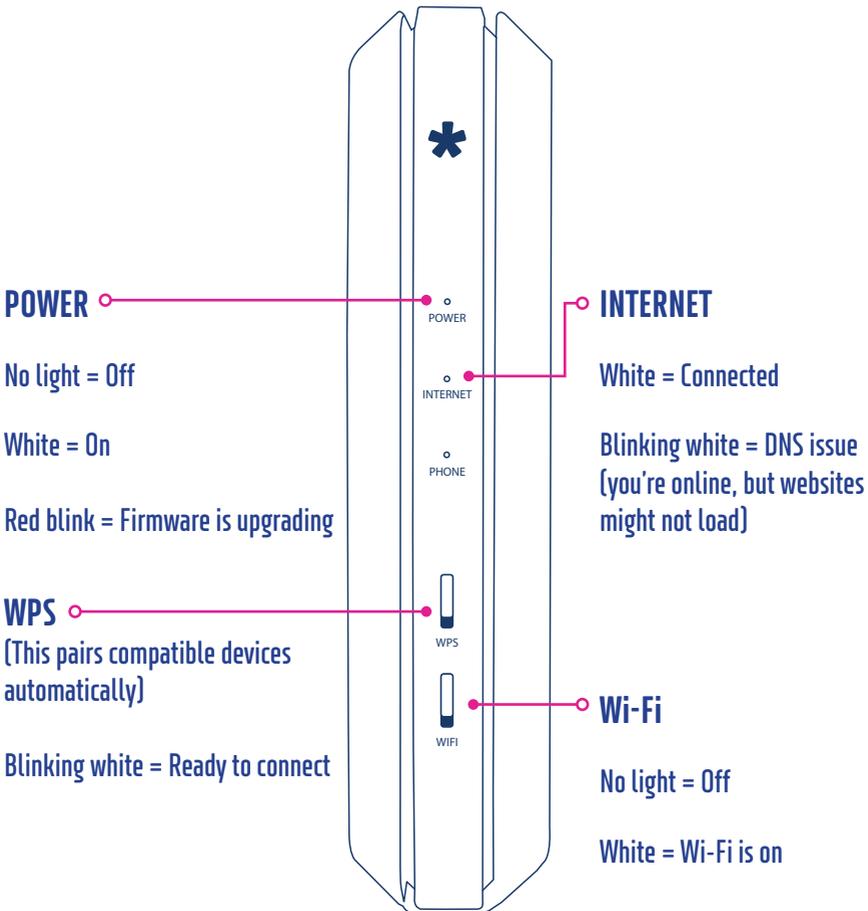
WHAT'S INSIDE

- 01 A quick tour
- 03 Get your Hub online
- 04 About Wi-Fi 7
- 05 Connect your devices
- 06 Log in to change settings
- 08 Guest Wi-Fi
- 09 Parental controls and website blocking
- 10 Splitting your Wi-Fi bands
- 11 Port forwarding
- 13 Troubleshooting and tips
- 14 Disabling IPv6
- 15 Wi-Fi signal advice
- 16 Looking after your Hub

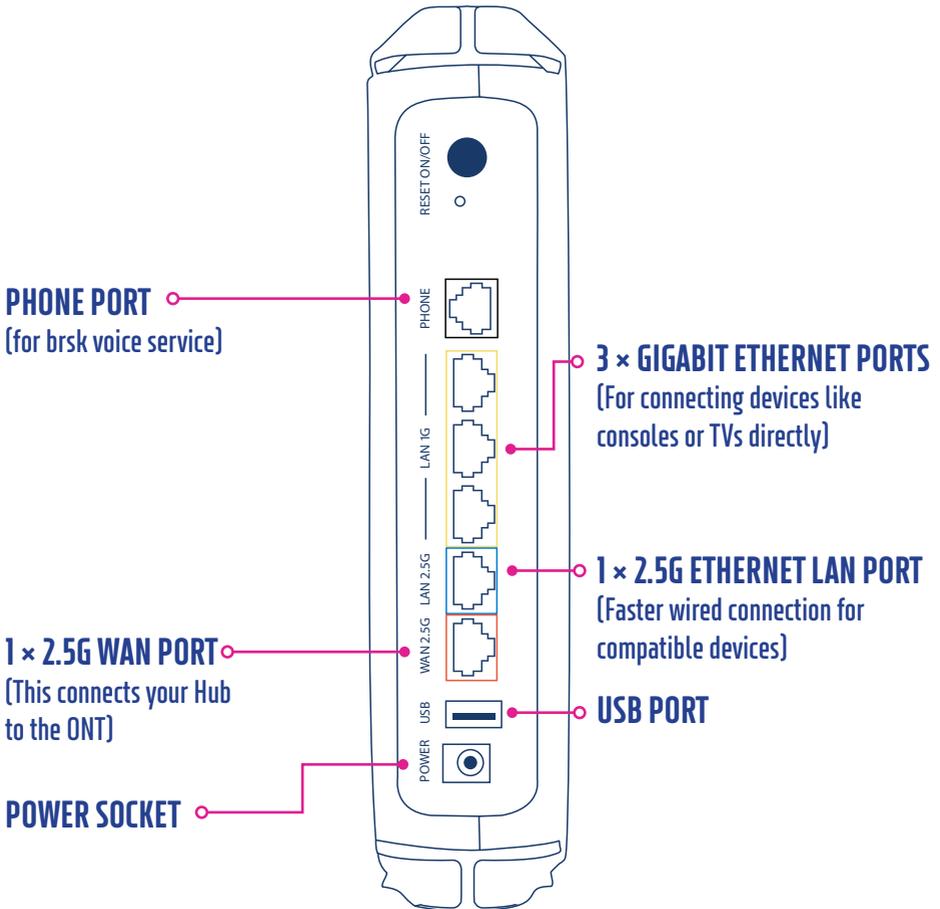
TAKE A QUICK TOUR

Let's get to know the lights, buttons and ports. It'll help when setting up or fixing things.

LIGHTS AND WHAT THEY MEAN



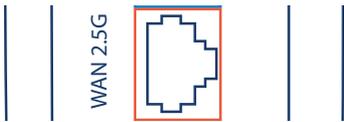
PORTS AT THE BACK



GET CONNECTED

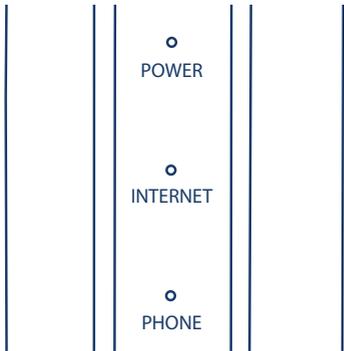


Plug your Hub into the ONT (that's the fibre box on the wall) using the Ethernet cable we sent.



One end goes into the **WAN port** on the Hub.

The other **into the ONT**.



White internet light = you're online.

MEET Wi-Fi 7

Your brsk Hub uses Wi-Fi 7 — the latest generation.



Faster speeds



Lower lag (great for gaming and video calls)



More devices connected without slowing down



Better security (WPA3 encryption)

Older tech still works! Even if your device doesn't support Wi-Fi 7, it'll connect just fine using older Wi-Fi bands.

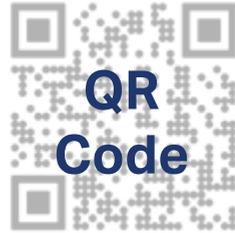
Legacy network appears automatically. Once your Hub updates, you'll see a second Wi-Fi name ending in “_legacy” for older devices.

CONNECT YOUR DEVICES

NEWER DEVICES?

Wi-Fi: Brsk-xxxxxxx

Wi-Fi Key: xxxxxxxx



Scan QR code to connect to Wi-Fi

- Scan the QR code on the **back of the Hub**
- Or connect using **Wi-Fi name and Wi-Fi key (password)** from the sticker

OLDER DEVICES?



Brsk-xxxxxxx_legacy

- Connect to the network ending in “_legacy”
- Use the **same password**

LOG IN TO MANAGE YOUR HUB

A screenshot of a login interface for 'brsk*'. The interface is white with a purple 'Login' button. It features two input fields: 'User' with a person icon and 'Password' with a lock icon. The background is a purple gradient.

brsk*

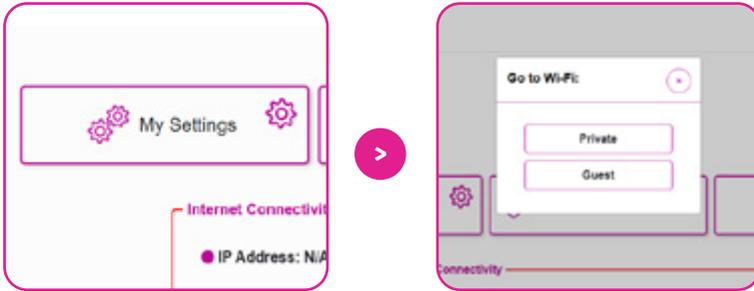
User
Username

Password
Password

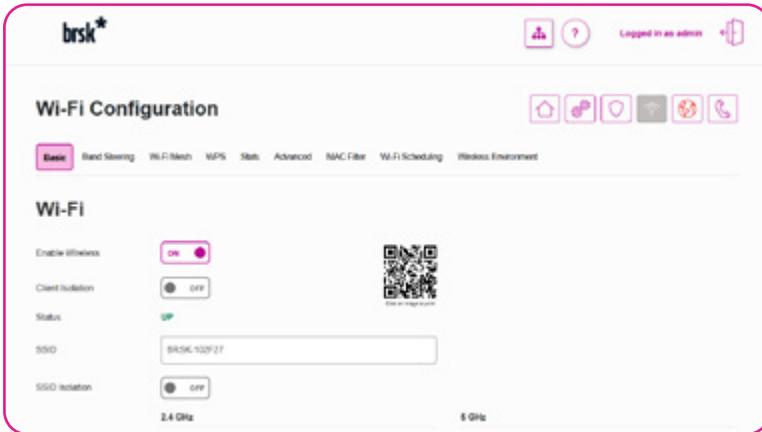
Login

- 1 Open a browser and type: <http://192.168.1.1>
- 2 Username: **admin**
- 3 Password: **Check the label underneath the Hub**

CHANGE Wi-Fi NAME AND PASSWORD



1 Go to My Settings > Wi-Fi > Private



2 Change the SSID (that's your Wi-Fi network name)

3 Change the password

4 Hit Apply to save

SET UP GUEST Wi-Fi

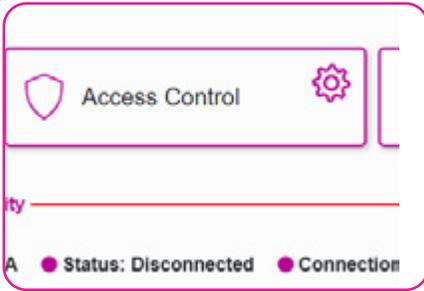
GIVE VISITORS THEIR OWN CONNECTION:



- 1 Go to **Wi-Fi > Guest**
- 2 Create a **new network name and password**
- 3 Click **Apply**

PARENTAL CONTROLS

CONTROL SCREEN TIME OR BLOCK CONTENT:



Go to Access Control > Parental Control > Internet Access Planning



Set times when devices can (or can't) go online

TO BLOCK WEBSITES:

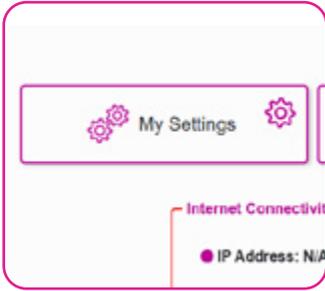


- 1 Go to Parental Control > Website Filter
- 2 Add website addresses (e.g. facebook.com)
- 3 Hit Apply to save

Good for limiting distractions or boosting safety

SPLIT YOUR Wi-Fi BANDS

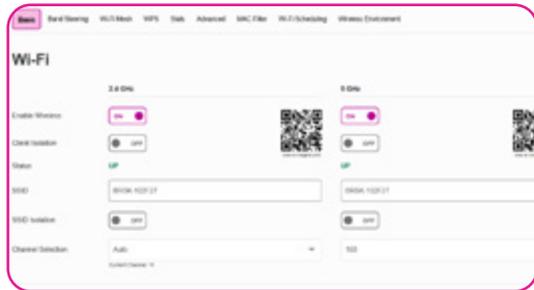
Your Hub broadcasts both 2.4GHz (long range) and 5GHz (faster but shorter range). Normally they're combined. If a device is struggling, try splitting them:



1 Go to **My Settings > Wi-Fi > Private**



2 Turn **Band Steering OFF**



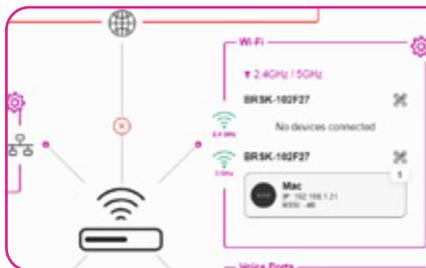
3 Give each band a **unique name** (like brsk-2.4 and brsk-5)

4 Click **Apply**

PORT FORWARDING (FOR GAMERS AND SMART DEVICES)

Let certain devices (like security cameras or gaming consoles) connect directly through your Hub.

TO SET IT UP:



First, you need to set a fixed IP address for the device you're port forwarding. You can find the device's IP and MAC address on the home screen.



Now go to **Settings > LAN** to access **Reserved Address**.

Reserved Address



Click on **Add Reserved Address**.

Reserved Address



Select the device **MAC** and click **Apply**. The IP address will be filled in for you.



Access Control



Now go back to the **Home page** and select **Access Control**.

Port Forwarding

Select **Port Forwarding** and **Add Rules Manually** at the bottom of the page.

The required incoming ports for Call of Duty: Modern Warfare II are as follows:

Call of Duty: Modern Warfare II - Steam

TCP: 3074, 27015, 27036

UDP: 3074, 27015, 27031-27036

Call of Duty: Modern Warfare II - PC

TCP: 3074, 4000, 6112-6119, 20500, 20510, 27014-27050, 28960

UDP: 3074, 3476, 4379-4380, 4112-4119, 20500, 20510, 27009-27037, 27036, 28

Call of Duty: Modern Warfare II - Playstation 4

TCP: 3478-3480

Using the website www.portforward.com you can look up the required TCP and UDP Ports.

Enter the details and select **Apply** (Local IP/Remote IP is your device IP).

The Rule has now been added and is shown at the bottom of the screen.

TROUBLESHOOTING TIPS

If you're having trouble connecting devices to your Hub, you can try the following:



Check power and Ethernet cables



Log in to check settings



Restart the Hub (unplug for 30 seconds)



Need a hand? Log a support ticket in our customer portal or pop an email to support@brsk.co.uk

DISABLE IPV6 (IF NEEDED)

IF YOUR CONNECTION'S ACTING UP:



The screenshot shows the 'Internet Connectivity' settings page. At the top, there is a 'Basic' tab. Below it, there are two tabs: 'IPv4' and 'IPv6', with 'IPv6' being the active tab. Under the 'IPv6' tab, there is a section titled 'IPv6'. The 'Enable' toggle switch is currently turned off, with the label 'OFF' next to it. Below the toggle, there are two empty input fields: 'Delegated Prefix' and 'WAN IPv6 Address'.

- 1 Go to **Internet Connectivity > IPv6**
- 2 Toggle it **OFF**
- 3 Click **Apply** to save

IPv6 = a newer version of internet addressing. Most people don't need it.

Wi-Fi TIPS FOR STRONGER SIGNAL



Keep your Hub central and visible



Avoid cupboards and thick walls



Mid-height shelf = best spot



Keep away from microwaves, baby monitors and cordless phones



For bigger homes, use a brsk BetterWifi booster to extend coverage

TAKE CARE OF YOUR HUB



Keep it switched on



Clean it gently now and then



Reboot it once in a while



Regularly update your password



Remove old/unused devices from the network



Need a hand? Log a support ticket in our customer portal or pop an email to support@brsk.co.uk